

Preliminary Job Information

Job Title	ADMINISTRATIVE AND FINANCIAL COORDINATOR
Country & Base of posting	LIBYA BASED IN TUNIS (TUNISIA)
Reports to	HEAD OF MISSION
Duration of Mission	9 Months

General Information on the Mission

Context

Première Urgence Internationale (PUI) is a non-governmental, non-profit, non-political and non-religious international aid organization. Our teams are committed to supporting civilians' victims of marginalization and exclusion, or hit by natural disasters, wars and economic collapses, by answering their fundamental needs. Our aim is to provide emergency relief to uprooted people in order to help them recover their dignity and regain self-sufficiency. The association leads in average 200 projects by year in the following sectors of intervention: food security, health, nutrition, construction and rehabilitation of infrastructures, water, sanitation, hygiene and economic recovery. PUI is providing assistance to around 6 million people in 22 countries – in Africa, Asia, Middle East, Eastern Europe and France.

Crisis context

After more than forty years in power, the revolution of 2011 put an end to Mouammar Kadhafi's reign. Libya has been ever since confronted to a challenging political instability due to the state breakup. Since 2014, a new civil war has been underway. In this context, the country is divided between different military and political forces. This instability has a strong impact on the Libyan population's living conditions. It reduces day after day its access to essential services.

In 2019, thousands of persons remain displaced in camps across the country while some went back to their household. These persons, displaced or "returnees", are facing a high level of vulnerability. Simultaneously, numerous refugees, asylum seekers and migrants fleeing authoritarian regimes or poverty are passing through Libya. Some of them are into the hands of human traffickers before risking their lives crossing the Mediterranean Sea.

Recurrent armed conflicts, political instability and economic collapse have led to a complex humanitarian crisis. The United Nations estimate 823,000 persons are going to need humanitarian assistance this year in Libya (OCHA, HNO 2019).

Thus, after eight years of crisis and instability, access to essential services remains largely limited, in particular for the most vulnerable persons. Première Urgence Internationale has identified an extremely concerning situation in terms of psychosocial disorders and access to healthcare. To a great extent, the former is due to the persisting conflict and the dysfunction of basic services. The latter is explained by infrastructure destructions, breaks in drug supplies and a shortage of medical material and qualified human resources.

In the Southeast of the country, the tensions between the Tebu and the Zway tribes seriously affects the health system and the access to basic services. Tribe communities, when they are a minority in the area, are suffering from segregation in most of Al kufra's institutions, including health care facilities. This occurs in a context of underdevelopment and poverty that exacerbates the impact of the conflict on the population in the region. Indeed, this area has been suffering, even before the conflict, from a poor investment from the central government. However, few information are available on this area and its humanitarian needs due to a poor, if not almost inexistent, presence of NGOs.

Due to the security context, the majority of the humanitarian interventions in Libya are being managed remotely from Tunis.

PUI's strategy/position in the country

In this context, Première Urgence Internationale intervenes for the improvement of both Libyan and migrant populations' living conditions. Since the Libyan mission implementation in 2017, Première Urgence Internationale has been developing access to primary healthcare and psychosocial assistance in Benghazi and its surroundings.

In the framework of quick impact projects, our teams have led the restoration of three healthcare centers as well as the refurbishment of the import control Agency and of the Al Jala hospital's emergency service. In addition, our five mobile clinics have been providing primary healthcare activities in the region of Benghazi. They provide free support for primary, maternal and child healthcare, chronic disease treatment and access to psychosocial support. PUI has also led healthcare activities in migrant detention camps located in eastern Libya. Refugees, asylum seekers and migrants in general are caught in a vice. On one hand, being victims of discriminations, they face difficulties to access essential services. On the other hand, they are compelled to live hidden from human traffickers.

This year, in partnership with other organizations, PUI launched a two-year project whose objective is to improve Libyan healthcare authorities' capacities to treat chronic diseases, specifically in terms of personnel training and disease prevention.

Besides, Première Urgence Internationale has extended its intervention to the water, hygiene and sanitation sector. First, by restoring a pumping station in a district of Benghazi. Our teams also organize regular distributions of hygiene kits to families living in camps and precarious accommodations.

Furthermore, in 2018, PUI conducted an exploratory mission in the Al Kufra region (south-east Libya) in order to identify the specific needs of this isolated area and develop an adapted humanitarian response.

Configuration of the mission

BUDGET FORECAST 2019	3 500 000€
BASES	TUNIS & BENGHAZI
NUMBER OF EXPATRIATES	11
NUMBER OF NATIONAL STAFF	60
NUMBER OF CURRENT PROJECTS	1 existing project (Benghazi), 1 opening in 2 nd semester (Kufrah)
MAIN PARTNERS	ECHO, UNHCR, CDC, Mairie de Paris
ACTIVITY SECTORS	Health, Psychosocial support, Basic Need Response
EXPATRIATE TEAM ON-SITE	In coordination in Tunis: Head of mission, Deputy Head of Mission, Medical Coordinator, Basic Need Response Coordinator, Log Coordinator and Admin / fin coordinator, Humanitarian Affairs Officer. In the field, in Benghazi: Field Coordinator, Deputy Field Coordinator Programs, Admin Advisor, Log Advisor

Job Description

Overall objective

The Administrative and Financial Coordinator is accountable for the sound financial, accounting and budgetary management of the mission as well as the management of human resources and the administrative and legal records.

Tasks and Responsibilities

- ▶ **Financial, budgetary and accounting management:** He/She is responsible for all aspects relating to finance, including budgetary and accounting elements, as well as the mission cash flow.
- ▶ **Management of human resources:** He/She is responsible for the administrative management of the local and international teams, for the definition/updating of procedures and HR management tools in accordance with labor regulations in the intervention country and the HR policies of PUI, and for the monitoring of risks linked to HR questions.
- ▶ **Administrative and legal management:** He/She supervises administrative records and guarantees that the status and functioning of the mission are in legal accordance with the requirements of the intervention country.
- ▶ **Representation:** He/She represents the association in its relations with partners, authorities and different local players for the financial, administrative, legal and human resources areas of the mission.
- ▶ **Coordination:** He/She centralizes and diffuses information within the mission and to headquarters for all financial, administrative, legal and human resources aspects of the mission, and consolidates the internal and external reporting for these domains.

Specific objectives and linked activities

1. ENSURING SOUND FINANCIAL, BUDGETARY AND ACCOUNTING MANAGEMENT FOR THE MISSION

a. Financial

- ▶ He/She elaborates and updates monitoring charts to ensure the financial equilibrium of the mission and prevent risks. He/She analyses financial information, and shares his/her conclusions with the coordination team, the base managers and the appropriate technical managers, as well as with the audit manager at headquarters.

- ▶ He/She ensures the implementation and correct use of financial, accounting and budgetary procedures and management tools throughout the mission. He/She is responsible for briefing new expatriates and local employees on these rules and organizes ad hoc training when necessary.
- ▶ He/She ensures, amongst other things, that expenditure procedures are respected and implements an internal control system. He/She also participates in the validation of procurement files.
- ▶ He/She is responsible for financial audits on the mission and supervises the transmission to headquarters of the necessary documents and information within the framework of headquarters' audits.
- b. Budgetary**
 - ▶ He/She pilots the development of the mission budgetary framework for the year, and monitors/revises it at regular intervals, such as defined with the audit manager at headquarters.
 - ▶ He/She formulates project budgets within the framework of operations proposals (including budgetary narrative), respecting the procedures for each donor, in coordination with the coordination team and the appropriate field managers. He/She ensures therefore the cost coverage strictly linked to the proposed programs, but also to the fair distribution of mission operating costs throughout each project.
 - ▶ He/She prepares each month the budgetary monitoring for each project, which he/she communicates to the appropriate players in the mission and headquarters within 15 days following the end of the month, and analyses with them any discrepancies between forecast and actual figures.
 - ▶ He/She carries out budgetary projections at regular intervals in order to ensure the optimization of budgetary resources while respecting the eligibility and flexibility rules of each donor. He/She proposes where necessary budgetary adjustments, which could necessitate requests for contractual amendments. He/She takes into account the contractual timing required for presenting an amendment and ensures that all the documents are transmitted in due time to headquarters.
 - ▶ He/She ensures, throughout each project, that funds are correctly attributed, respecting the contractual framework in terms of eligibility rules (date, nature and procurement procedures) and reporting intervals.
 - ▶ He/She produces external financial reports for the donors that he/she transmits to the Head of Mission for transmission to headquarters with all the documents constituting the contractual report.
- c. Accounting**
 - ▶ He/She supervises the accounting assignment of transactions, ensures that expenditure is correctly assigned and carries out the monthly accounting closure having carried out all the necessary controls. He/She then transmits the monthly accounts to headquarters in an electronic version as well as the paper accounting returns within 8 days following the end of the month.
 - ▶ He/She is responsible for the correct archiving of accounting documents according to the rules established by headquarters.
- d. Cash Flow**
 - ▶ He/She establishes the provisional cash flow with the teams and transmits to headquarters requests for transfers. He/She ensures that the amount of cash flow for the mission is sufficient for the requirements in the field over the period, taking into account possible donor payments carried out locally in these transfer requests to headquarters.
 - ▶ He/She is responsible for the bank accounts and funds for which he/she regularly controls the balances, and he/she organizes fund movements to the mission permanently mindful of the security of the transferred and stocked funds.

2. ENSURING THE GOOD MANAGEMENT OF LOCAL HUMAN RESOURCES FOR THE MISSION

- a. HR Policy**
 - ▶ He/She produces and proposes possible updates to the HR policy in terms of rules, procedures and tools, relating to recruitment, remuneration, administrative management, disciplinary aspects and the management of individual career paths within the organization.
 - ▶ He/she guarantees the application of this policy, once validated by the Head of Mission and Headquarters, and consequently monitors that the rules and procedures are known, understood and applied by all team leaders, and that the team leaders have all the tools required for their application.
 - ▶ In particular, he/she participates in the production and/or updating of the internal rules of procedure and is responsible for their correct application.
- b. Administrative management, management of career paths**
 - ▶ He/She participates in the validation of recruitment requests, contractual amendments (whatever the object: function, remuneration, hours, end date...), disciplinary sanctions and dismissal decisions.
 - ▶ He/She supervises the organization of recruitments (offer, candidates, and interviews) for his teams and can be called upon to participate for other departments.
 - ▶ He/She ensures the constitution of administrative files for the personnel, and monitors that employee documents are in accordance with working for PUI in the country.
 - ▶ He/She establishes personnel work contracts.
 - ▶ He/She defines the procedures and produces necessary integration supports for new employees.
 - ▶ He/She elaborates the remuneration grids (fixed and variable elements), defines the complementary advantage packages (compulsory or not: medical cover, per diem, insurance, travel expenses...) and ensures their implementation, once validated by the Head of Mission and Headquarters.
 - ▶ He/She supervises pay operations.
 - ▶ He/She monitors absences and particularly vacations.
 - ▶ He/She monitors the smooth running of the evaluation process for all the employees of the mission.
 - ▶ He/She identifies training needs and participates in making them materially possible.
 - ▶ He/She organizes and manages sanitary and medical repatriations in case of work related accidents with the field medical coordinator (if necessary) and the headquarters medical manager.
 - ▶ He/She responds to requests from team leaders, advises them and accompanies them where necessary.

c. Organization of work

- ▶ He/She participates in the elaboration of staffing organization charts, is attentive to the coherence of team composition, in terms of task sharing and responsibilities, definition of hierarchical and functional links, job titles.
- ▶ He/She elaborates the job classification grid, updating it when necessary, and monitors its strict application in the field.
- ▶ He/She participates in the elaboration of job descriptions and validates them according to the classification grid.
- ▶ He/She participates in the definition of Human Resources requirements within the framework of the drafting of project proposals and possible amendments.

d. HR risk management

- ▶ He/She monitors salary costs, carries out financial projections, anticipates and alerts if necessary.
- ▶ He/She ensures that the HR rules and procedures are in accordance with current employment legislation, ensures social monitoring and carries out updates where necessary.
- ▶ He/She is responsible for defining and implementing appropriate work conditions, in particular concerning health and safety rules.
- ▶ He/She anticipates and prevents social conflicts and participates in crisis management where necessary. Conflict prevention may require the organization of a personnel representation system, if inexistent.
- ▶ He/She is attentive to the risk of abuses of authority (between local employees or from expatriates towards local employees, in whatever form) and reports all inappropriate behavior to the Head of Mission.
- ▶ He/She is responsible for managing the files for all the personnel (on staff or not), the updating of data and their physical and electronic archiving.

3. ENSURING THE ADMINISTRATIVE MANAGEMENT OF INTERNATIONAL MISSION PERSONNEL

- ▶ He/She ensures the constitution of administrative files for international personnel, their registration with local authorities and embassies, and monitors that expatriate documents are in accordance with working for PUI in the country.
- ▶ He/She organizes and manages sanitary and medical repatriations with the field medical coordinator (if necessary) and the headquarters medical manager.
- ▶ He/She supervises the organization of mission arrivals and departures (bookings, travel documents, transit, vacation requests, return sheet...) in coordination with the Head of Mission and headquarters.
- ▶ He/She carries out the briefing for all expatriates arriving to the mission within his/her skill areas.
- ▶ He/She participates in the definition of the monthly per diem amount and manages and/or delegates the per diem allocation and eventually salary advances in collaboration with headquarters.

4. ENSURING THE ADMINISTRATIVE AND LEGAL MANAGEMENT OF THE MISSION

- ▶ In close collaboration with the logistic coordinator especially in charge of this component in Libya, He/She ensures the registration of PUI in the country and with the different State departments in Tunisia (Tax office, Immigration Authorities, National Insurance society, Planning Ministry...) respecting current administrative procedures, legal and fiscal requirements, and follow-up on the process in Libya.
- ▶ He/She organizes the legal protection for the mission, in particular by identifying one or more local partners capable of providing the necessary advice (lawyer for example).
- ▶ He/She participates in the drafting of contractual documents for the mission (with the authorities, NGO partners, suppliers, insurers, vehicle and rented property owners...) and ensures their monitoring.
- ▶ He/She participates in the administrative and legal monitoring of projects, in particular the implementation of the supply chain.

5. ENSURING THE CIRCULATION OF INFORMATION, THE COORDINATION AND THE REPRESENTATION FOR “ADMIN” QUESTIONS

- ▶ He/She ensures an efficient circulation of information to field, capital and headquarters teams.
- ▶ He/She drafts or participates in the drafting of internal activity reports for everything dealing with financial, budgetary, accounting, HR, administrative and legal management for the mission.
- ▶ He/She ensures the administrative coordination at mission level by regular visits to the bases, controls, monitoring, training, etc...
- ▶ Internally, he/she is the representative for PUI with the Personnel representative instances, either legally compulsory or not. He/She is also the representative for PUI for all the personnel for any question relating to Human Resources; as such, he/she ensures the communication of any decision or change in rules or procedures to the local teams and ensures that the necessary explanations are provided so that the appropriation is facilitated.
- ▶ Externally, he/she represents PUI with the legal, fiscal and administrative authorities (Work inspectors, Tax office, collection organizations...). He/She develops and maintains relationships with partner entities, in particular within the NGO forum for coordination for everything dealing with administration, donors and human resources.

6. SUPERVISING AND MANAGING “ADMIN” TEAMS

- ▶ He/She supervises all the admin team, directly or not. He/She drafts and validates job descriptions and carries out or delegates performance appreciation interviews. He/She animates work meetings, arbitrates possible conflicts, and defines priorities and activity timings.
- ▶ He/She participates in the recruitment of members of the admin team in close collaboration with the Deputy Head of Mission
- ▶ He/She ensures and/or supervises continuous development training for procedures and tools of PUI for local and international members of the admin team, at the capital and on the bases.
- ▶ He/She supports the Base Managers in their admin activities, in a functional and non-hierarchical relationship.
- ▶ He/She elaborates the admin department action plan according to the objectives defined in the annual mission program.

Focus on 3 priority activities relating to the context of the mission

- ▶ **Reinforcing the existing base** : Relying on the Field Expats, continue the local staffs' capacity building (technical/organisational skills and department collaboration) to enhance their efficiency and their autonomy in compliance with PUI/donors/national regulation.
- ▶ **Opening a new base (Al Kufrah)** : Setting up the new project and the new office, supporting/training the new management team,
- ▶ **Cash management** : due to the sensitive question of cash / liquidity in Libya and the on-going financial embargo, a specific attention should be given to the cash management and the security of the team, in close collaboration with the logistic coordinator and under the overall supervision of the head of mission. Also, Economic context follow up should be done and alternative long term solutions founds
- ▶ **Reinforcing the knowledge and compliance to Local legislation**: in both Tunis and Libya

Team management

Number of people to manage and their position (expatriate/local staff)

- ▶ Direct management: 1 national staff (admin / fin officer) in Tunis
- ▶ Indirect management: 1 admin advisor in Benghazi, 1 Admin Manager for the future project in Al Kufrah

Required Profile

Required knowledge and skills

	REQUIRED	DESIRABLE
TRAINING	Financial/accounting management	Project management Human Resources Management
PROFESSIONAL EXPERIENCE ▶ Humanitarian ▶ International ▶ Technical	X	X X
KNOWLEDGE AND SKILLS		Knowledge of institutional donor procedures (OFDA, ECHO, AAP, UN agencies...)
LANGUAGES ▶ French ▶ English ▶ Other (to be specified)	X X	Arabic
SOFTWARE ▶ Pack Office ▶ Other (to be specified)	X (Excel compulsory)	Saga

Required Personal Characteristics (fitting into the team, suitability for the job and assignment)

- ▶ Good stress management
- ▶ Resistance to pressure
- ▶ Analytical capability
- ▶ Organized and methodical
- ▶ Reliable
- ▶ Strong sense of responsibilities
- ▶ Strong listening and empathy skills
- ▶ Ability to adapt, manage priorities and be pragmatic
- ▶ Diplomatic and with a sense of negotiation
- ▶ Good communication skills
- ▶ Honesty and rigor

Conditions

Status

- ▶ **EMPLOYED** with a Fixed-Term Contract

Salary package

MONTHLY GROSS INCOME: from 2 200 up to 2 530 Euros depending on the experience in International Solidarity + 50 Euros per semester seniority with PUI

Costs covered

- ▶ **COST COVERED:** Round-trip transportation to and from home / mission, visas, vaccines...
- ▶ **INSURANCE** including medical coverage and complementary healthcare, 24/24 assistance and repatriation
- ▶ **HOUSING ALLOWANCE** of 1,300 TND for a contractual commitment of at least 9 months.
- ▶ **DAILY LIVING EXPENSES** (« Per diem »)
- ▶ **BREAK POLICY:** 5 working days at 3 and 9 months
- ▶ **PAID LEAVE POLICY:** 5 weeks of paid leaves per year + return ticket every 6 months